

Quench & Drench and The Castrol Premium Lube Express

Privacy Policy

Last updated: September 15th, 2025

Quench & Drench and The Castrol Premium Lube Express located at 1024 S Riverside Ave Medford, OR 97501 ("us", "we", or "our") operates <http://www.quenchanddrench.com> (the "Site"). This page informs you of our policies regarding the collection, use and disclosure of Personal Information we receive from users of the Site. Our goal with this Policy is to provide a simple and straightforward explanation of what information Quench & Drench and The Castrol Premium Lube Express collects from and about end users, and how we use and share that information. We value transparency and want to provide you with a clear and concise description of how we treat your Personal Information. We use your Personal Information only for providing and improving the Site. By using the Site, you agree to the collection and use of information in accordance with this policy. No personal information will be shared with third parties or affiliates for marketing or promotional purposes.

Information Collection And Use

While using our Site, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. Personally identifiable information may include, but is not limited to your name and email address ("Personal Information").

Log Data

Like many site operators, we collect information that your browser sends whenever you visit our Site ("Log Data"). This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser type, browser version, the pages of our Site that you visit, the time and date of your visit, the time spent on those pages and other statistics. In addition, we may use third party services such as Google Analytics and Segment that collect, monitor and analyze this Log Data. These entities use cookies, web beacons, and other technologies to collect information about your use of the services and other websites and online services, including your IP address, web browser, pages viewed, time spent on pages, links clicked, and conversion information. This information is used by Quench & Drench and The Castrol Premium Lube Express and these third parties to, among other things, analyze and track data, determine the popularity of certain features, and to better understand your online activity.

Communications

We may use your Personal Information to contact you with newsletters, marketing or promotional materials, service notices, technical notices, updates, security alerts, support and administrative messages, and other information that is pertinent to your relationship with Quench & Drench and The Castrol Premium Lube Express. You may opt out of receiving marketing emails from Quench & Drench and The Castrol Premium Lube Express by following

the instructions in those emails. If you opt out of marketing and promotional communications, subject to limitations and exceptions provided by law, we may still send you other types of emails, such as those about your account or our service and support notices.

Cookies

Cookies are files with a small amount of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a web site and stored on your computer's hard drive. Like many sites, we use "cookies" to collect information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Site.

Security

The security of your personal information is important to us, but remember that no method of transmission over the Internet, or method of electronic storage, is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security.

Changes To This Privacy Policy

This Privacy Policy is effective as of September 15th, 2025 and will remain in effect except with respect to any changes in its provisions in the future, which will be in effect immediately after being posted on this page. We reserve the right to update or change our Privacy Policy at any time and you should check this Privacy Policy periodically. Your continued use of the Service after we post any modifications to the Privacy Policy on this page will constitute your acknowledgment of the modifications and your consent to abide and be bound by the modified Privacy Policy. If we make any material changes to this Privacy Policy, we will notify you either through the email address you have provided us, or by placing a prominent notice on our website.

Contact Us

If you have any questions about this Privacy Policy, please contact us.